



Cookie Statement

This cookie statement applies to domain extrahost.pro (including the Customer Portal and all other panels and dashboards available under the extrahost.pro domain) and explains how cookies are placed on your computer, tablet and/or mobile telephone (a "device") in order to log information.

A cookie is a small amount of data (a small file) sent to your computer by a web site. By showing how and when visitors use the web site, cookies help track user trends and patterns. In general, when you visit the Extrahost web site, cookies will be placed on your device that help Extrahost to provide you with a good browsing experience and also allow Extrahost to improve its web site.

More specifically, Extrahost's web site uses cookies ONLY for the following purposes:

Online Chat Cookies

The information that is collected through these cookies is not personally identifiable and is used only to track responses to JIVOCHAT advertising and promotional efforts. Note that IP addresses that are collected are not linked to personally identifiable information.

The list of ALL the Online Chat Cookies:

Cookie Name	Cookie Description
enter_ts	first visit to the website
visits_count	number of visits to the website
pages_count	number of pages viewed
refer	source of entry to the website
utm	ID of the marketing campaign of the visit
invitation_time	time of appearance of proactive invitation
country	country of the visitor
city	city of the visitor
close_time	time the widget was closed
cw_timer	time the callback request was initiated
callback_ping_response	cash of callback backend script response
use_ip	flag that enables long_pooling
mframe_protected	indication if iframe is forbidden
ab_test_group	a/b testing group flag



Functional Cookies

The Extrahost web site can also place cookies on your device to make navigating the web site easier. These cookies may be used to allow the web site to remember choices you made and provide for enhanced, more personal features. For instance, these cookies can be used to remember the status of your shopping cart, or to allow you to return to a previous page.

The list of ALL the functional cookies:

Cookie Name	Cookie Description
viewed_cookie_policy	uses for cookie policy plugin

Authentication cookies

Extrahost uses cookies to identify the user once he has logged in and for the duration and tracking the user session.

The list of ALL the authentication cookies:

Cookie Name	Cookie Description
session_id	keep the sequence for the current user session

Social Media Cookies

Social media can place cookies through the Extrahost web site to integrate social media (i.e. LinkedIn, Twitter, Google+ and Facebook). You agree to place these cookies on your device by clicking on the social media buttons to activate them. These social media have their own privacy and cookie policies, which Extrahost does not control. Please check the social media websites for more information about their cookies and how to manage them.

Advertising Cookies

The Extrahost website uses the advertising services of Google Adwords. Google Adwords can place cookies on your device to serve ads based on your prior visits to the Extrahost website. More information on the use of cookies by Google Adwords can be found on the respective website.



Other

In addition, third party advertisers or third party ad servers that place and present advertising on the Extrahost site also may collect information from you via cookies, pixel tags or similar technologies.

These third party advertisers and ad servers may use the information they collect to help present their advertisements, to help measure and research the advertisements' effectiveness, or for other uses.

Please be aware that we are not responsible for the privacy practices of such other sites. We encourage users to be aware that when they leave the Extrahost site for another site, even if through a link, they should read the privacy policies of each and every web site that collects personally identifiable information. The provision of external links to other web sites is a common practice on the Internet and it in no way indicates that we have any responsibility or control over the linked company, its products, services or web site.

You may refuse the use of cookies by selecting the appropriate settings on your browser. Please note that if you do so, you may not be able to use the full functionality of the Extrahost web site.